



## **DECLARATION of the management of Balkancarpodem AD for the quality policy**

Balkancarpodem AD is specialized company for commercial and engineering activities, design, manufacture, supply, installation and service of materials handling and storage machines and systems.

The company's products are exported to all continents and in the home country.

In terms of greater competition on the market for materials handling and warehouse equipment and the continuous improvement of customer requirements,

### **the quality policy of the COMPANY'S management is oriented towards**

THE DEVELOPMENT OF THE COMPANY AS LEADING IN THE COUNTRY IN THE FIELD OF MATERIALS HANDLING AND WAREHOUSE SYSTEMS TO MEET THE REQUIREMENTS AND THE EXPECTATIONS OF THE CUSTOMERS, THE CONTINUOUS IMPROVEMENT AND UPDATING OF THE PRODUCTS AND THE SERVICES, through:

- Participation of all the management personnel in setting policy goals and objectives related to the quality and creating an environment for their implementation;
- Involvement of the staff and using of their potential to achieve the quality objectives;
- Incorporation of the Company to the latest principles of work in the field of materials handling and warehouse equipment;
- Providing the necessary resources for the technical innovation, improvement of the production technology and the improvement of the quality of the products and the provided services;
- Ensuring the effective organization and management of the company;
- Compliance with the applicable regulatory requirements;
- Achieving and maintaining a high quality education, training, motivation and schooling of the staff;
- Making efficient and mutually beneficial ties and relationships with our suppliers.

**Each year the company's management will conduct a review and will define specific quality objectives and measurable criteria and targets to achieve them.**

The Company's management believes that the realization of the quality policy is possible only by maintaining and continuously improving the system for quality management according to ISO 9001: 2015.

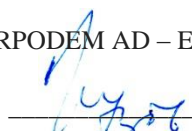
Unswervingly carrying out the quality policy is the obligation and the responsibility of everyone working in the company regardless of their position.

The Company's management believes that the staff clearly recognizes the role of the quality in the development and success of the company and is confident that everyone according to their rights, responsibilities and personal opportunities will contribute to maintaining and continuously improving the system for quality management.

### **AS EXECUTIVE MANAGER OF THE COMPANY I DECLARE**

my personal involvement and responsibility to the implementation of the announced in the declaration quality policy.

BALKANCARPODEM AD – EXECUTIVE MANAGER

 /M.Sc./Eng. P.Buzov/

Date: April, 2016